

Pre-Event Emergency Services & Preparedness



Regal General Contractors LLC ("Regal") is a full-service company that provides *Rapid Response* for emergencies or disasters. Regal offers emergency services for mitigation, remediation, and cleaning after fires, smoke, floods, windstorms, mold, or other natural or man-made disasters. This pre-event agreement assures _____ ("**Client**") that Regal will provide immediate response to emergencies or disasters.

In the event of an emergency or disaster, the Client will contact Regal at:

713-862-8433

Prior to an event, Regal and its project manager will:

- Photo document the facility and building from all exterior elevations and the roof.
- Survey the facility to determine power needs for emergencies or outages.
- Determine probable structure drying and dehumidification requirements.
- Conduct a roofing and building envelope survey to identify existing and potential openings and develop a plan to cover and board them.

Upon receiving notification, regardless of time of day or night, Regal will immediately:

- Obtain critical information over the phone relevant to the loss and dispatch trained personnel to assess the situation and coordinate mitigation and remediation services.
- Meet with the Client to walk through the loss and advise on recommended or required emergency services.
- Secure the property from further damage.
- Meet with Client's insurance representative to expedite the claims handling process.
- Clean, remediate, and restore the property from damage caused by fire, smoke, flood, windstorm, mold, or other disasters.
- Focus on expediting repairs and minimizing interruption while limiting damage scope and extent.

REGAL GENERAL CONTRACTORS

CLIENT

DATE